Food Allergy Policy

Prior to consuming any meals or dishes at our Hotel, all Guests must agree and consent to the following terms of use.

1. Welcoming Guests with Food Allergens

Our hotel is committed to providing all guests with a safe and enjoyable dining experience. Therefore, we advise that all guests inform our staff of any food allergens, intolerances, or special dietary requirements prior to consuming any meals.

As our kitchen comes in contact with all types of food, we cannot guarantee that there will be no cross-contamination, and are unable to take responsibility for any allergic reactions. While our highly trained staff will do our best to minimize allergens and customize meal to the best of our abilities, we cannot guarantee that our meals will be completely allergen-free.

Guests with severe allergies are advised to assess their own level of risk and consume meals and dishes at their own risk.

2. How we Accommodate Guests with Food Allergens or Special Dietary Restrictions

a) Please inform our Hotel staff at least 3 days prior to your arrival the details of your food allergy or dietary restriction.

b) Unfortunately, depending on the meal or dish, or staff may not be able to customize the meal or dish according to our Guests' needs. In this case, our staff will be happy to advise Guests on alternative menus.

c) The contents of our menus and dishes are subject to change, and revised from time to time. Please confirm with our staff the latest food/ingredient information prior to consuming any meal or dish.

3. Important Notes for our Food Allergy Policy

The information provided on our website and in our restaurant should NOT be considered as any form of guarantee but as a best faith effort to provide you with information on our dishes.

Guests are responsible for bringing allergy medication or injections (such as EpiPen) that have been prescribed by a doctor.

Whether it is your first time or whether you are a regular guest, please kindly ALWAYS inform our hotel staff of any food allergens, intolerances, or special dietary restricts so that we may accommodate you accordingly.